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PATENT  
09/829,784

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Schwartz et al.  
Serial No.: 09/829,784  
Filing Date: April 9, 2001  
Group Art No.: Unknown  
Examiner: Unknown  
Title: Method and System for Facilitating Mediated Communication

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Shannon Judice

Shannon Judice

8/16/02  
Date

Dear Sir:

**PRELIMINARY AMENDMENT**

Prior to the initial review of the application referenced above by Richard L. Schwartz et al. entitled "Method and System for Facilitating Mediated Communication" filed April 9, 2001, please amend the application as follows:

**IN THE SPECIFICATION:**

On Page 1, at Line 1, please insert the following new paragraph:

**CROSS-REFERENCE TO RELATED APPLICATION**

AI  
This application claims priority to U.S. Provisional Application Serial No. 60/258,144 filed on December 22, 2000 by Richard L. Schwartz et al. and entitled "Method and System For Facilitating Virtual Mediation in a Voice-Data Environment."